Water Commission Interim Report Analysis

June 2025

Executive Summary

The Independent Water Commission's interim report arrives at a critical time following years of escalating public pressure to clean up our rivers and coastlines. While we welcome the report's diagnosis of the failures in the system, we believe that the report fails to provide the bold systemic reform necessary to shift the water industry from private interest to public benefit. River Action and Surfers Against Sewage believe that <u>bringing sewage pollution to an end must be a core target of the final report</u>.

The report gives the sense that strengthening regulations and regulators can help align the current model of ownership and governance. However, we are concerned that there is not enough evidence that more regulation will be sufficient to enable the current model to end this crisis. This approach continues to work within the logic of a system that has already failed. We believe that this logic must be fundamentally reversed.

The system itself must be redesigned so that water companies are required – by design and duty – to operate in the public interest and for environmental outcomes as their core purpose. The Commission's interim report appears to accept the profit-driven model as a foundational principle, seeking only to limit instances where private gain overtly conflicts with the public good; this is not enough.

We need bold leadership and fresh thinking from the Labour Government. While we recognise that renationalisation is not currently under consideration, we urge you to recommend the use of the Special Administration Regime (SAR) as a tool to establish new models of ownership, investment, and governance. These must be capable of tackling the urgent challenge of reforming the UK's most significant polluters and delivering for millions of customers, starting with the companies such as Thames Water.



If this opportunity is not seized, the sector will remain trapped in a cycle of pollution, water scarcity, public anger, and political failure. The current trajectory risks entrenching the very conditions that led to this crisis in the first place, and costing the economy, public health and environment that sustains us in the long term.

River Action and Surfers Against Sewage believe the final report must aim to <u>bring sewage pollution to an end</u>. We believe that the Commission can achieve this by:

- 1. The system must be redesigned with public benefit and environmental protection as core operating and regulatory principles.
- 2. Democratise decision-making and governance with customers, environmentalists and local government having decision making power and oversight of local and regional water company planning, spending and performance.
- Secure benign structures and long-term investment for water companies to drive delivery of their public benefit purpose. This should be through strengthened outcome-based regulation of water company ownership and finances including debt levels.

River Action and Surfers Against Sewage welcome the report's recognition of:

- Government failure to plan for long-term sewage treatment and drinking water needs.
- Weak, reactive regulation from Ofwat which allowed water companies to pile on debt and reward pollution with dividends and bonuses.
- An underfunded Environment Agency unable to monitor pollution and enforce environmental law.
- Water companies prioritising profits over people and planet, resulting in outdated infrastructure and pollution.
- Water companies' poor environmental performance driven by profit hungry short term shareholders.

Analysis of the interim report - Short read

The table below highlights our analysis of the Independent Water Commission's interim report against the five principles jointly set out by Surfers Against Sewage and River Action. These principles were included in our submission to the Commission and reflect the driving governance principles for water companies and regulators.

Each principle is given a RAG (Red-Amber-Green) rating to indicate the extent to which the interim recommendations align with our expectations:



- **FOOI** Entre of no alignment, entreal gaps remain unaddressed.
- **Partial** Some recognition of issues, but no credible or enforceable measures proposed.
- Strong Clear and meaningful alignment with our submission.

We have set out in the final column the changes required to achieve a green rating. These are practical, outcome-focused steps that we believe are both achievable and necessary to deliver the meaningful change the water sector needs.



Our 5 principles	RAG Rating	What changes are required?
Operating for Public Benefit	Poor	 Water Companies restructured to operate for Public Benefit. Recommendations for attracting long term low risk investment must not water-down regulatory enforcement from either environmental or economic regulators but instead incentivise outcome-based investments. Debts must be regulated and accumulation of debt must be to deliver water companies' public benefit purpose.
Democratic Decision Making	Partial	 Regional System Planning approach should be expanded to regional democratic governance The commission should recommend a move towards a more municipal level with the proposed regional planners sitting above water companies with the power to oversee and direct water company investment, operations and delivery.
Protect Public & Environmental Health	Poor	 Water companies to be restructured to operate for public benefit, with public and environmental health and performance embedded as a core principle. All actors in the water sector including regulators, water companies and government should be given a legal duty to protect and improve public and environmental health.
Tough Independent Regulators	Partial	 Water company operating permits must be withdrawn and a Water Industry Special Administration Regime (WISAR) triggered for environmental pollution and financial



		 misconduct or insolvency, as per the Water Industry Act 1991. 2) Removal of Constrained Discretion recommendation in favour of systemic mainstreaming of nature-based solutions. 3) Recommendation for restoration of regulators' budgets and capability to ensure full enforcement of existing law, including access to legal resources and courts.
Transparency	Partial	 Mandate real-time public access to pollution and performance data. Enforce full financial transparency and link investor returns and executive rewards to environmental performance. Introduce mandatory disclosure of dividends, debt structures, and financial engineering.

Analysis of the interim report - Long read

We're also sharing a detailed long read analysis of the Water Commission's Interim Report, structured around the five principles we set out in our joint submission to the Call for Evidence. The analysis identifies areas of progress, highlights key concerns, and identifies 'red flags' on any recommendations we believe should not appear in the final report. In the final column, we propose how each rating could be improved to green for the final report, offering a clear path to achieving the transformational change the water sector urgently needs.

Our 5 Principles (as outlined in our submission to the Call for Evidence)	RAG Rating	Commentary and Red Flags -	What changes are required?
Operating for Public Benefit			
a. Financial and governance structures of water companies should no- longer be privatised without assurance that public benefits and democratic municipal oversight is embedded into the ownership, investment, governance and operating structure. They should be modelled on successful public benefit systems in Europe including wholly publicly	Poor	 a. Water Companies allowed to continue to operate for private interest Instead of restructuring Water Companies to operate for public benefit the commission is relying on regulators to simply ensure that water companies' private interests do not lead them to behave against the public interest. This is locking in the existing failed system which has led to rampant sewage pollution and does nothing to reset the priorities of the industry. The entire water sector including companies, regulators and government must all have a clear priority to deliver public benefit and environmental outcomes. b. Focus on existing investors over public benefits The interim report references "public benefit" just twice, whereas "investors" are mentioned 53 times. Rather than recommending a systemic reorientation towards public benefit-driven ownership or 	 Water Companies restructured to operate for public benefit and environmental outcome. Recommendation s for attracting long-term, low- risk, low-cost investment which must not water- down regulatory enforcement from either





owned, not-for-profit and governance models, the report centres on restoring "investor environmental or regional water authorities. confidence" into our existing broken system. economic b. Customers must get what c. RED FLAG > Need for long term low risk investment risks regulators but they paid for. A new undermining regulatory enforcement instead system must be regulated Whilst we welcome the commission's view that long-term, low-risk, incentivise to attract much-needed low-cost investors are needed to finance reform of the industry we outcome-based are concerned the Commission may be listening to industry and investments. investment in upgrading 3) Debts, the cost of creditors who are calling for the weakening regulatory enforcement and maintaining servicing them sewerage infrastructure to enable this. The Commission cites that industry have argued (i.e. interest from long term low risk fines, outcome-linked payments and comparing the best and worst payments) and companies to one another mean water companies can't guarantee lenders investing over the ratio to equity long-term returns for investors. However, we argue that time. must be c. Investment should be strengthening these exact mechanisms will attract the right kind of regulated, and prioritised for the use of investors who will push water companies to deliver public benefit innovative and effective outcomes in order to receive returns. The Commission's final accumulation of debt must be to recommendations must be clear that the means to attract longcatchment scale solutions - including deliver water term investment must not water-down regulatory enforcement from companies' public nature-based solutions either environmental or economic regulators. benefit purpose to help tackle the causes d. Failure to regulate debts only, not to of sewage pollution and The Commission has highlighted that the level of water company reward investors deliver cost effective codebt has had a negative impact on company operational as has been done benefits for biodiversity performance and investment, with 'company decision-making on in the past. debt... not always been in the public interest' (para 147). The and climate. Commission, however, has not drawn any clear conclusions of its d. Regulators must ensure finances are used own and has not made any clear recommendations. We recognise efficiently and debt that debt can be used to effectively deliver on long term projects. managed sustainably and But debts must be regulated sustainably so as not to impact the at minimum cost, with water company's operational performance. financial penalties ring-





fenced for investment in	e. Ownership models only acknowledged
sewage infrastructure and	While international models such as not-for-profits, municipal
nature-based solutions.	utilities, and regional water authorities are mentioned, the report
	treats them as peripheral rather than viable blueprints for reform.
	No substantive attempt is made to assess or promote models that
	prioritise reinvestment, democratic governance, and cost efficiency
	- as proven by cities like Paris or Stockholm.
	f. Structural reform is missing
	The report's emphasis on improving business models rather than
	transforming ownership structures reflects an approach that avoids
	addressing the core failings of England's privatised water system.
	Despite extensive evidence linking overleveraged financial
	structures to poor performance (e.g., Thames Water), the
	Commission refuses to endorse any shift to public interest models.
	Instead, it seeks to "rebalance" incentives within a fundamentally
	flawed framework.
	g. Public infrastructure investment left to market logic
	The interim report recognises the urgent need for long-term
	infrastructure investment, including resilience frameworks and
	asset renewal. However, the proposed mechanisms do not resolve
	the core issue - private companies operating with minimal
	accountability are still in charge of public assets. There is no
	requirement to reinvest profits into infrastructure and a diagnosis
	of the problems with dividends with few solutions.
	h. Nature-based solutions are mentioned, not mandated
	The Commission mentions nature-based solutions and catchment-
	scale innovation but offers no enforceable framework or funding
	model to prioritise them. The interim report lacks any mechanism
	to make these solutions the default rather than the exception.



Demo	Democratic Decision Making						
a.	Decisions about how water is planned, funded and managed should be taken on a regional and local level with the input of local stakeholders including water users, customers, local authorities, environmental groups and engineers.	Partial	a.	Regional System Planning approach should be expanded to regional democratic governance The proposal for regional water system planning is a step in the right direction. We welcome the Commission's recommendations that these regional system planners will be formed democratically with local stakeholders and should have real <i>authority in relation to</i> <i>water industry investment (para15).</i> However, we are concerned that these regional planners would always be at the whim of water companies making decisions at a higher level without democratic involvement from local authorities, or environmental		Regional System Planning approach should be expanded to regional democratic governance. The commission should recommend a move towards a more municipal level with	
b.	These stakeholders crucially must have real decision-making power enabled through participating in the governance structures of water companies (i.e. operating entities providing sewage treatment and water supply services) combined with municipal		b.	representatives. In contrast, our principle calls for embedded, formal governance roles at both company and regional levels- mirroring successful participatory structures seen across Europe. Company reforms remain top-down and investor-led The report notes that most water companies have amended their Articles of Association to include the environment and customer interest as objectives. While symbolically valuable, this is largely a voluntary and top-down corporate reform, not a shift toward a different model, e.g. municipalisation. There is no mention of regionalised governance, community-led cooperatives, or a return to localised decision-making as seen in systems in France, Switzerland, Finland or the Netherlands.	3.	the proposed regional planners sitting above water companies with the power to oversee and direct water company investment, operations and delivery. Water company boards should include customers and other	
C.	oversight. Decisions at a local and regional level must align with and enable the		C.	Ofwat's enhanced powers still centralise decision-making Ofwat's new authority under Water (Special Measures) Act 2025 (WSMA) to introduce rules around consumer panels and executive accountability is important, but it consolidates power within the		public representatives to ensure decision- making is made in the interests of the	



delivery of a setteral		
delivery of a national	regulator, rather than redistributing it to communities. There is a	public, customers and
strategy for planning,	missed opportunity to devolve governance to regions or create a	the environment, not
financing, governing and	framework where local authorities hold a formal 'golden share'—a	just investors.
regulating sewage	successful model seen in the Netherlands.	
treatment, water quality	d. No role for stakeholders on customer boards	
and supply to ensure a	Whilst the commission has considered options for adding	
joined-up approach to	stakeholders to water company boards they have decided against	
securing water and clean	this citing new powers in the Water Special Measures Act and	
rivers, lakes and seas.	Independent board members. However, whilst the introduction of	
	consumer involvement provisions via the WSMA are welcome,	
	many customer boards already exist and have no real decision	
	power. These provisions are limited to consultative input, with no	
	commitment to meaningful voting or decision-making power for	
	consumers. In addition, while the report highlights board	
	independence from management and investors, this is still	
	corporate independence, not democratic oversight. Independent	
	non-execs are not synonymous with citizen or stakeholder	
	representatives. European models such as Eau de Paris and	
	Berlinwasser embed public, employee, and civil society seats on	
	governance boards - demonstrating a much deeper commitment to	
	transparency and engagement with the public. The commission	
	must look again at the role local stakeholders can play at	
	governance level.	
Protect Public and Environmental Hea	Ith	
a. The water companies 🛛 🖉 P	a. No reference to specific regulatory interventions tackling public	1) Water Companies
deliver a vital public	health	to be
service whose priority	Our submission calls for specific regulatory interventions- updated	restructured to



must be to protect and		permits, enforced treatment standards (tertiary/quaternary), and		operate for public
improve public and		immediate permit reviews for high-risk discharge zones. None of		benefit and
environmental health.		these appear in the interim report. The failure to call out untreated		environmental
This means prioritising		sewage discharges as a direct threat to public health, despite		outcomes.
action to protect the		overwhelming evidence, demonstrates a troubling reluctance to	2)	All actors in the
health of the thousands		confront industry malpractice.		water sector
of people who use the	b.	Regulatory tensions leave public health marginalised		including
water and restoring		The report notes tensions between regulators' economic,		regulators, water
natural environments over		environmental, and public health objectives but fails to propose any		companies and
making profit or returns		framework for resolving them. In doing so, it implicitly maintains		government are
for shareholders.		the status quo in which public health is subordinated to economic		given a legal duty
Permits to operate must		regulation. This undercuts the idea that water companies deliver a		to protect and
ensure treated effluent is		vital public service and should be regulated as such.		improve public
at a sufficient quality that	С.	Health framed as a future problem		and
reflects the use of the		The interim report acknowledges that public health is an		environmental
local waterways they		increasingly important concern, particularly in light of growing		health and align
		recreational water use, and suggests that water quality frameworks		with EU best
-		may need to be broadened to include public health objectives.		practice
		However, this is presented as a future consideration rather than a		standards.
		core principle underpinning immediate reform. This is an issue		
		already impacting thousands of water users. Since 2020, SAS has		
-		received 6,000 sickness reports caused by sewage pollution and		
		action is needed immediately.		
	d.	-		
		- , ,		
		example, rather than a benchmark. The UK should aim to align with		
	improve public and environmental health. This means prioritising action to protect the health of the thousands of people who use the water and restoring natural environments over making profit or returns for shareholders. Permits to operate must ensure treated effluent is at a sufficient quality that	improve public and environmental health.This means prioritising action to protect the health of the thousands of people who use the water and restoring natural environments over making profit or returns for shareholders.Permits to operate must ensure treated effluent is at a sufficient quality that reflects the use of the local waterways they discharge into, with permits requiring tertiary or quaternary treatment in areas where water user health may be at risk. All permits to operate must be reviewed as a matter of urgency by thed.	improve public and environmental health.immediate permit reviews for high-risk discharge zones. None of these appear in the interim report. The failure to call out untreated sewage discharges as a direct threat to public health, despite overwhelming evidence, demonstrates a troubling reluctance to confront industry malpractice.of people who use the water and restoring natural environments over making profit or returns for shareholders.b. Regulatory tensions leave public health marginalised The report notes tensions between regulators' economic, environmental, and public health objectives but fails to propose any framework for resolving them. In doing so, it implicitly maintains the status quo in which public health is subordinated to economic regulation. This undercuts the idea that water companies deliver a vital public service and should be regulated as such.c.Health framed as a future problem The interim report acknowledges that public health is an increasingly important concern, particularly in light of growing recreational water use, and suggests that water quality frameworks may need to be broadened to include public health objectives. However, this is presented as a future consideration rather than a core principle underpinning immediate reform. This is an issue already impacting thousands of water users. Since 2020, SAS has received 6,000 sickness reports caused by sewage pollution and action is needed immediately.d.No urgency to align with European best practice While the report acknowledges the EU updating its Urban Wastewater Treatment Regulations (UWWTR) to introduce stronger public health protections, the Commission merely cites this as an action is needed immediater form. Sis as as an atter	improve public and environmental health.immediate permit reviews for high-risk discharge zones. None of these appear in the interim report. The failure to call out untreated sewage discharges as a direct threat to public health despite overwhelming evidence, demonstrates a troubling reluctance to confront industry malpractice.2)of people who use the water and restoring natural environments over making profit or returns for shareholders.b. Regulatory tensions leave public health marginalised The report notes tensions between regulators' economic, environmental, and public health objectives but fails to propose any framework for resolving them. In doing so, it implicitly maintains to shareholders.framework for resolving them. In doing so, it implicitly maintains the status quo in which public health is subordinated to economic regulation. This undercuts the idea that water companies deliver a vital public service and should be regulated as such.the status quo in which public health is an liocal waterways they discharge into, with permits requiring tertiary or quaternary treatment in areas where water user health may be at risk. All permits to operate must be reviewed as a matter of urgency by the regulator.d. No urgency to align with European best practice While the report acknowledges the EU updating its Urban Wastewater Treatment Regulations (UWWTR) to introduce stronger public health protections, the Commission merely cites this as an areas in the interim report acknowledges the EU updating its Urban Wastewater Treatment Regulations (UWWTR) to introduce stronger public health protections, the Commission merely cites this as an



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		best practices in Europe but there is no sense of urgency to align with best international practice on public health.		
Tough Independent Regulators				
 a. Regulators must enforce the law and hold polluters to account. In particular, preventing illegal discharges occurring outside of exceptional circumstances. b. They must end pollution for profit by stopping all forms of financial reward for water companies' executives, shareholders and creditors who break the law and deliver consistently poor environmental performance. c. Regulators must be independent and sufficiently resourced to carry out the monitoring, enforcement and 	Partial	 a. Strong diagnosis, but lacks bite The Commission provides a thorough diagnosis of regulatory failure - acknowledging public disillusionment, enforcement failures, budgetary erosion, and regulatory complexity. However, the emphasis on "supervisory" models and smarter oversight lacks the directness and bite required to enforce the law and confront systemic abuse. The report still largely prioritises efficiency and optimisation, not accountability and deterrence. b. RED FLAG : Constrained discretion for regulators The commission introduces the worrying concept of 'constrained discretion' (para 119.). Which would allow regulators to act more flexibly in order to deliver outcomes the Government wants to see. The commission believes this could allow an increase of nature- based solutions. However, we are deeply concerned that this could also lead to the watering down of environmental safeguards which would allow greater pollution of our waterways if projects helped regional growth. This is entirely against what the public wants to see. The concept of constrained discretion must be removed and regulation improved to mainstream use of nature-based solutions. c. Enforcement remains a secondary concern Despite acknowledging that EA prosecutions increased in 2025, the report shies away from recommending the full enforcement of the	2)	Removal of Constrained Discretion recommendation in favour of systemic main streaming of nature based solutions. Recommendation for restoration of regulators' budgets and capability to ensure full enforcement of existing law, including access to legal resources and court time. Full enforcement of the Water





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ringfenced, or increased public funding. While reference is made to

updated cost-recovery models, these rely on industry charges and

budgeted plan for restoration of regulatory strength is still missing.

Despite referring to environmental outcomes and a need for clearer

national direction, the Commission does not propose reinstating a

legal duty on regulators to protect water quality or public health.

The emphasis on "discretionary powers" and "strategic direction"

politically exposed, lacking clarity, and still without the teeth to

f. More clarity needed on when the Government would use the Water

We were encouraged to see that the WISAR will be covered in the

tool, not a route to permanent nationalisation, to provide space for

a water company to be run for public benefit while a stable solution

Government on the circumstances in which it would exercise its

final report. We understand WISAR as a temporary restructuring

Industry Special Administration Regime (WISAR)

can be found. We would welcome more clarity from the

from the Government leaves regulators in the same weak position-

drive compliance or use tools like a Special Administration Regime

will not cover the full scope of modern regulatory needs. A clear

e. Still no clean water duty or legal accountability

in serious cases.

prosecution that will

compliance and dramatic

d. All regulators must have a

legal duty to protect

public health and the

environment and fulfil

Water Industry Special

Administration Regime

when a water company

services and

obligations.

environmental

fails to meet its financial.

their duty to use the

ensure full legal

environmental

improvement.

Water Industry Act 1991 which allows discharges only in	Indus
exceptional circumstances and the required review of permits to	includ
deliver this. It also glosses over the court backlog and delays that	withd
continue to undermine deterrence.	water
Resourcing gaps are not matched with commitments	opera
The report accepts that capacity and skills shortfalls (e.g. in the	and tr
Environment Agency and Natural Resources Wales) have impaired	Water
regulators' performance, but it fails to call for dedicated,	Specia

stry Act 1991 ding drawal of r company ating permits triggering er Industry ial Administration Regime for failing to meet its financial. services or environmental obligations.

- 4) Bust the myth that deploying a Water Industry Special Administration Regime will cost billions and recommend that Thames Water is put into an immediate WISAR.
- 5) Recommend to the Government that Thames Waters should put





Transparency		 powers under WISAR, and the costs of doing so, and in particular the recent consideration given by the Government and Ofwat to Thames Water, which we believe would provide very useful clarity for the sector. We are very concerned that the Government's understanding of the law is based upon biased reports from the water industry that using WISAR would cost billions, whereas the law states clearly that the valuation of water companies in a WISAR is limited and the costs would be minimal. g. Evidence needed for how privatised model works You asked for evidence that alternative ownership and investment models can work. We would welcome your committee sharing its evidence of how the existing privatised system can be made to work after decades of failure. Ultimately, while there is much to be learned from other countries, no other country faces the same crisis or was caused by the same regulatory and structural failures. We need to see leadership from the Labour Government and innovation. We understand that you are not instructed to consider renationalisation of the water industry, however we implore you to recommend that the Special Administration Regime should be used to create ownership models, investment and governance that prioritise public benefit and are fit for the challenge of fixing the UKs biggest polluter and serving millions customers, starting with failing water companies. 	 into immediate WISAR and restructured to end the pollution and profiteering seen in the past decades. 6) Use the WISAR to innovate future- proofed ownership, investment and governance models to enable public benefit and environmental performance.
a. Water Companies must		a. Acknowledges transparency gaps, but lacks specifics	1) Mandate real time
reveal the truth about	Partial	The interim report recognises that public trust has been eroded and	public access to
their operations across		that transparency must be restored, particularly in regulatory	pollution and





the business including frameworks and business planning. However, there is little in the performance pollution monitoring, way of concrete, enforceable obligations for companies to make data. data openly available - especially regarding pollution, outflows, or 2) Enforce full impacts on the financial environment and financial financial arrangements. Aspirations are expressed, but the mechanisms are missing. transparency and b. Water Companies must b. Data sharing and monitoring remain vague commitments link executive Although the Commission notes that real-time monitoring, provide the public with rewards to catchment-level planning, and improved digital infrastructure are consistent and easily environmental understandable important, it stops short of mandating public access to these performance. information and data to datasets or requiring companies to release user-friendly 3) Introduce information on pollution and health risks. Our submission calls for protect water users' mandatory consistent, accessible information for the public. disclosure of c. Data must be shared c. Financial transparency and profit from pollution go unchallenged dividends. debt openly between The report does not meaningfully engage with the issue of structures, and government agencies and dividends or executive rewards linked to environmental failure. financial regulatory bodies so that While WSMA 2025 includes powers to block bonuses in cases of engineering. effective monitoring and serious failure- and has recently been announced by the enforcement is possible. Government- the Commission offers no call for full transparency d. There should be complete around dividends, debt servicing, or financial engineering. transparency around the d. The polluter still gets to self-monitor funding and rewards paid Crucially, the report does not recommend ending self-monitoring by out by water companies water companies-despite acknowledging public mistrust and technological alternatives. It gestures toward future digital to ensure no one solutions but misses the chance to demand real-time public associated with the business can profit from monitoring and automatic alerts. Without transparent, independent data capture and proactive enforcement, the culture of cover-ups and "dry spills" will persist.

performance.

health.

pollution.

